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Past President  
**AMNON RESHEF, CHAE**  
 2009-2010

**Directors**

Bryan Bessner  
 Brian Hall  
 Ellen Hryhor  
 David Krisko  
 Amnon Reshef

**Contact Us**

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**2010-2011 Officers Installation Dinner Cruise**

The Ontario Chapter's hosted Annual Officers and Directors Installation and Dinner this year was held at sunset on The Empress of Canada while cruising the Toronto Harbour and its Lagoons and Islands. The Chapter Officers installed for the 2011 fiscal year were the President, Barry Ward, the Vice President, John Speller, the Treasurer, Martin Noakes, and the Secretary, Mirvat Abu-Jurji. The 2011 Chapter Directors installed were Bryan Bessner, Brian Hall, Ellen Hryhor, David Krisko and Amnon Reshef.

This year's annual general meeting and dinner was held by special invitation from a long time HFTP Ontario Chapter allied member, Brian Hall, President of MatrixPOS who graciously offered the chapter exclusive use of his other favourite business interest, his ship, The Empress Of Canada for a very special evening. The entire membership present voted unanimously at the meeting to hold next year's Annual Officers Installation and Dinner again on The Empress of Canada! So mark your calendars now for next year's Officers Installation Dinner Cruise to be held on Wednesday, September 7, 2011.



2010-2011 Officers Installation Dinner Cruise Festivities

Incoming President, Barry Ward thanked the outgoing President, Amnon Reshef for his dedicated service and introduced the incoming Chapter Officers of the Executive Committee who each briefly addressed the

## HFTP Bylaws Article II, §2 Excerpt

The first three objectives of the Association are :

*1. To enhance the practice of professional hospitality accounting, financial management, technology management, and hospitality information processing.*

*2. To further the contributions of each member to the hospitality industry through professional development.*

*3. To provide an interchange of information and ideas between members and also other related professional and trade associations.*

members sharing their enthusiasm and support for the Chapter before continued his remarks regarding the board's planning for the upcoming year. In addition to the beautiful scenery, music and camaraderie the evening festivities also featured an overabundance of prizes given away at the prize drawing and smooth sailing enjoyed by all. Thank you everyone who donated to and worked to make the event a great night.

Check out the chapter website to see all the 2010 Dinner Cruise photos.

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## Executive Committee Sets 2011 Chapter Goals

The Executive Committee and Directors met in December to hold the chapter's annual management planning session to review all of the chapter operations and to set chapter goals for 2011. The major goals established for the Ontario Chapter in the next fiscal year are:

- Community Charity Program – The members shall be surveyed by email to select a community charity for the Ontario Chapter to contribute to this year and a Community Charity Committee shall be formed to oversee and direct the chapter's charitable efforts.
- Annual Audit Program – The Ontario Chapter shall conduct an annual fiscal year-end audit by a non-officer member. The auditor shall review and test all of the books and records of the Ontario Chapter and report to the Executive Committee his/her audit results for the fiscal year just ended within 90 days of the fiscal year end. The auditor selected for this year is Ellen Hryhor.
- Complete Past Speakers List – The chapter president shall create and maintain on an ongoing basis a complete past speakers list of all the speakers asked to speak at Chapter meetings and events to hand over at the end of each year to the incoming chapter president a complete updated Past Speakers List.
- Membership Database Maintenance – The chapter president shall ensure a complete policies and procedures outline is maintained for CVENT, the chapter membership database program and also train his chapter Vice President on all the policies and procedures prior to the Vice President's takeover of his duties as incoming president in the following year.
- Allied Association Participation Program – The chapter shall join local allied hotel and club industry associations to establish and maintain communications with same and to present the HFTP Ontario Chapter as the leading hotel and club industry financial and information technology professional association and maintain the HFTP Ontario Chapter's industry standing and image.
- Guests and Spouses Participation Program – Expanding the Guests Participation Program, the Ontario Chapter will now allow all members to bring their spouses (or significant others) as well as any guests to all meetings at no charge, except for those events where members are charged a fee. This program expansion is a one year trial program and will be evaluated at the next annual management planning session to determine its effectiveness and impact.
- Info Tech Focus – The Ontario Chapter shall attempt to focus on more programmed events directly related to IT topics and professionals.

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## Upcoming Meetings

### This Month

**Date:** Thursday, January 20, 2011  
**Time:** 6:30 pm Reception, 7:30 Speaker's Presentation  
**Location:** InterContinental Toronto Centre  
**Topic:** **Work/Life Balance – Reality or Fiction?**  
**Speaker:** Jean-François Pinsonnault, Special Advisor for Learning and Development with Canada Mortgage and Housing Corporation  
**Cost:** Members, Guests and Spouses of Members – No Charge  
**RSVP:** RSVP To Your Official Ontario Chapter Email Invitation

*Please consult the meeting calendar section in this newsletter or online on at [www.hftpontariochapter.org](http://www.hftpontariochapter.org) for future meeting dates throughout the year.*

### Quote of the Month

*"Make sure team members know they are working with you, not for you."*

--John Wooden

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## Membership News

Members 2011: 90    Members 2010: 92

### New Members

Carlo Robazza, Vintage Hotels, sponsored by Rena McDonald

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## Jobs Bank (Openings & Resumes Available)

*Available to all members, to post your job openings and resumes for distribution to all HFTP Ontario Chapter members, please email your opening advertisement to [ontariohftp@gmail.com](mailto:ontariohftp@gmail.com), Subject: Jobs Bank*

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## For Your Information

- Certified Hospitality Accountant Executive (CHAE) and Certified Hospitality Technology Professional (CHTP) applications are available online at HFTP.org.
- Membership renewals can be made online at HFTP.org any time.
- Please make your RSVP's count! If you receive an event invitation from the Ontario Chapter, please RSVP, whether yes or no immediately when you have made your decision to enable us to track meeting attendance. No further emails will be sent to you for that particular event after you have RSVP'd. Remember, you can change your RSVP at any time. Thank you for your support.
- This year's **HFTP Development Conference** is scheduled for March 14-15, 2011 at the Green Valley Ranch Resort, Henderson/Las Vegas, Nevada USA. This one and a half day conference offers quality education and networking to meet the demands of the growing roles of the Hospitality professional with an emphasis on technology for the non-IT professional, focusing on human resources and leadership development.
- This year's **HITEC 2011** is scheduled for June 20-23, 2011 at the Austin Convention Center, 500 East Cesar Chavez St, Austin, Texas 78701, USA. HITEC brings together the brightest minds and hottest technology in one place. It is the world's largest hospitality technology show with over 38 years of success brought to you each year by Hospitality Financial and Technology Professionals (HFTP).
- If you are interested in membership for yourself or a colleague,

please contact the Chapter Membership Director, Martin Noakes at (416) 964-0411 or by email at [martin.noakes@fourseasons.com](mailto:martin.noakes@fourseasons.com) or you can register online at [www.hftp.org](http://www.hftp.org).

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## Current Year Meetings Calendar

Date and Time	Location	Program
Jan. 20, 2011 6:30 pm	InterContinental Toronto	Work/Life Balance – Reality or Fiction?
Feb. 17, 2011 6:30 pm	Hilton Toronto	PCI – Who, What, When, Where & Why!
Mar. 24, 2011 6:30 pm	Holiday Inn Toronto Downtown Centre	Enhancing Beverage Controls
Apr. 14, 2011 8:00 am	To Be Determined	Ontario Regional Conference
May 19, 2011 6:30 pm	CN Tower Horizons Lounge	To Be Determined
Jun. 16, 2011 6:30 pm	Fairmont Royal York Hotel	To Be Determined
Jul. 21, 2011 8:30 am	Angus Glen Golf Club	Breakfast Meeting & Charity Golf Event
Aug. 18, 2011 9:00 am	Niagara Wine Region	Winery Tour, Wine Tasting & Lunch
Sep. 7, 2011 6:30 pm	The Empress Of Canada	Officers Installation & Dinner Cruise
Oct. 27, 2011 6:30 pm	Old Mill Inn	To Be Determined
Nov. 17, 2011 6:30 pm	King Edward Hotel	To Be Determined
December 2011	No Meeting	Happy Holidays

*Please suggest a meeting program or topic today by emailing any of our chapter officers or directors and/or the chapter email address at [ontariohftp@gmail.com](mailto:ontariohftp@gmail.com) , Subject: Meeting Topic.*

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## CHAE and CHTP Exam Update

The next open Certified Hospitality Accountant Executive (CHAE) and Certified Hospitality Technology Professional (CHTP) examination dates are scheduled for February 26, 2010 at the Williamsburg Lodge, Williamsburg, Virginia, USA from 2:00 pm to 6:00 pm. Private Exams can be arranged with a proctor for those who are unable to travel to an HFTP conference or event. Online Exams are also available. Contact Bryan Wood, HFTP Director of Certification at (800) 646-4387 or learn more at <http://www.hftp.org/Pages/Certification.aspx>.

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## Subscriptions

The HFTP Ontario Chapter Newsletter is free to all HFTP Ontario Chapter Members. To be added or removed to our chapter newsletter email list please send us an email at [ontariohftp@gmail.com](mailto:ontariohftp@gmail.com) , Subject: Newsletter.

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**Hospitality Financial and  
Technology Professionals**  
Learn. Connect. Succeed.